



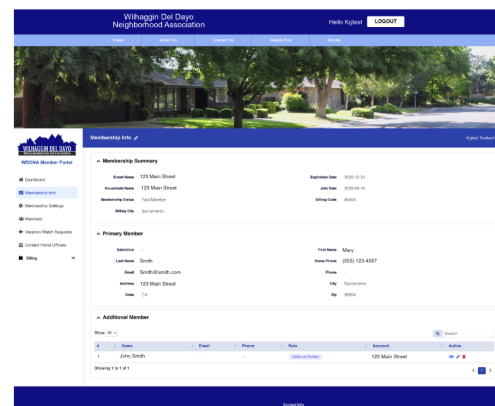
Monthly Newsletter

September 2026

Check out our new member portal

Our new and improved member portal features and our new monthly membership option went live in early August and we have launched a modest marketing plan to let non-members know about it.

Our marketing includes an email that went out to past members and to a short list of others for whom we had email addresses. And we sent a colorful postcard to the full list of 1,300 households in the neighborhood that are not currently members.



So far, the campaign has generated two new members, one who chose the annual option and the other who opted for a monthly membership.

"I really like the payment plan, instead of being hit with the big bill during the holidays," the new monthly member explained.

New member portal features

Among the new features available to you in your member portal are the following:

- change your contact information
- delete or update an old credit card or add a new one
- change which adult in your household is the primary contact for your account
- add or delete an additional member if your household changes
- request to change your account from annual to monthly or visa versa

New navigation tool

To help you access all your member benefits, we also added a new Members Only menu on the navigation bar of WDDNA's website home page. Just go to the Members Only menu and click on any link you want to access. You will be asked to log in (if you have not already done so). After you do, your selection will come up immediately.

New Membership Guide

As you may know, we also created an updated version of our membership



guide that details how to use the new portal features. We emailed a PDF copy of that guide to all our current members on Aug. 9. If you did not see it in your inbox, you may [CLICK HERE](#) to download it.

One of our members asked if we could provide a printed copy of the guide. Unfortunately, because nearly 1,000 households are WDDNA members, the cost of printing a 20-page booklet and mailing a copy to everyone would cost us thousands of dollars. We believe your dues are better spent paying for our daily patrols.

If you are not able to save a PDF copy of the guide, you can always access it whenever you wish by going to the Members Only drop-down menu on our home page navigation bar and click on the Membership Guide link. You will be asked to login. After you do, you will be taken directly to the guide page, where you can click on either the PDF file or the live flip book version.

If you have any questions about any of our new features, please contact us at wilhaggindeldayona@gmail.com or email Kathleen Newton at knewton1947@gmail.com.

Contact us soon if you want to go monthly

If you wish to convert your membership to the monthly option, you must let us know BEFORE NOV. 1. and we will set up your plan to begin on Jan. 1, 2027.

If you don't tell us before Nov. 1, we may be unable to make the change. That is because we issue our annual invoice automatically on Nov. 1 and if you are set up for auto charge, your card will be automatically charged and we will be unable to provide a refund.

Thank you for supporting our association and we hope you enjoy our new system updates.

What to do about rattlesnakes in your yard

Recently we heard from a member who saw a rattlesnake in her yard and wanted to know how to deal with it.

Unfortunately, Sacramento County Animal Control does not do snake removal and homeowners generally need to hire a professional to remove a snake. Instead, a better option is to reduce the chance that a snake would set up housekeeping in your yard.



How to keep rattlesnakes out of your yard

According to rattlesnake expert Mike Cardwell, a fence or wall that effectively excludes snakes is difficult and expensive to construct and is seldom 100% effective. Commercially available repellents have not been shown to work. The easiest and most effective way to reduce the likelihood of having a snake in your yard is to eliminate places where snakes and their prey – such as mice – can hide.

Rattlesnakes live on the ground and they rarely climb. So, you should reduce possible snake hiding places in your yard. Keep shrubs trimmed so you can see the bare ground under them. Don't use bird feeders because they attract rodents and rodents attract rattlesnakes. Cover openings to drain pipes and crawlspaces under sheds and raised decks with screen or hardware cloth.

Most of the time, when you see a rattlesnake in your yard, it is during spring or fall when male rattlesnakes are wandering around looking for females. That's when they often turn up in yards, on paths and other places. Female rattlesnakes look for places where there is

food and shelter. They don't move around nearly as much as males, so a clean, tidy yard with nothing to eat and no place to hide is not likely to attract them. If there are no females to be found in your yard, chances are the males will just slither through without incident.

Protect pets from rattlesnakes

According to UC Davis School of Veterinary Medicine, approximately 150,000 dogs and cats are bitten each year by rattlesnakes. Particularly in our area adjacent to the American River Parkway, rattlesnakes are a fact of life. So, what is a pet owner to do?

How can you protect your pet from being bitten?

Follow the guidance in our previous article and make your yard unattractive to snakes and their prey. In addition, whenever you are in the American River Parkway or in any wild area, keep your dog on a leash and keep an eye on where he is sniffing.

What about rattlesnake vaccine?

There is a vaccine for dogs against rattlesnake venom. According to authorities, the vaccine stimulates the dog's immune system to make antibodies against the venom so that, if bitten, the dog will have a less severe reaction. The vaccine is not made specifically for our type of rattlesnake – the Northern Pacific Rattlesnake – but it is still thought to provide some protection. The vaccine is offered at VCA Country Oaks Animal Hospital, 4636 Fair Oaks Boulevard, near Jesuit High School.

What if, despite your best efforts, your dog is bitten?

Even if your dog has been given the vaccine, a snake bite can be serious. As soon as you suspect a bite, get your dog or cat to a vet immediately.

Snakebites in dogs, cats and horses usually occur on the face or limbs, note UC Davis experts. One or more puncture marks, swelling and bleeding indicate a rattlesnake bite. These signs may be accompanied by pain, agitation or depression in the animal.

Wounds vary widely in severity. The amount and type of venom differs with each situation, and some rattlesnake bites – up to 25% – contain no venom at all. But even these bites can cause harm to your pet. You still should consult a veterinarian.

If your pet is bitten, you must take it to one of the following emergency facilities for treatment:

VCA Sacramento Veterinary Referral Center

9801 Old Winery Place
Sacramento, CA 95827
Main: (916) 362-3111

MarQueen Pet Emergency & Specialty Hospital

9205 Sierra College Blvd. #120
Roseville
(916) 757-6600

Atlantic Street Pet Emergency Center

1100 Atlantic St, Roseville
(916) 783-4655

County e-bike guidelines

With many students now riding to school on bicycles and e-bikes, Sacramento County recently stated that it is essential that parents and young riders know the rules, particularly along the American River Parkway. Following are the county guidelines:

Know what you're riding

Not every electric two-wheeler is an e-bike. California recognizes three classes of electric bicycles, and knowing the difference is especially important when riding on trails.

- **Class 1 e-bikes** provide electric assistance only when the rider is pedaling and have a maximum assisted speed of 20 mph.
- **Class 2 e-bikes** have a throttle that can propel the bike without pedaling and have a maximum assisted speed of 20 mph.
- **Class 3 e-bikes** provide electric assistance only while the rider is pedaling and can assist up to 28 mph. Class 3 e-bikes are **not permitted in Regional Parks facilities**.

American River Parkway

Riders must be at least 16 years old to operate a Class 3 e-bike.

State law requires anyone under 18 to wear a properly fitted and fastened bicycle helmet when riding on public roads, bikeways or public bicycle paths and trails.

E-motorcycles, sometimes called e-Motos, are different from e-bikes altogether. A qualifying e-Moto is an electric motorcycle, with two wheels, handlebars, a straddle seat and no pedals. These vehicles are subject to additional licensing and registration requirements and are not permitted on the Parkway.

A simple rule of thumb: If it doesn't have fully operable pedals, it's not an e-bike.

Parents can help by looking at their child's bike before they head out and making sure they know what type of e-bike they are riding, how fast it can go and where it can legally be ridden.

Know the rules.

The American River Parkway is a popular destination for cyclists, pedestrians, runners, skaters and equestrians. With many different types of users sharing the trail, knowing and following the rules helps keep everyone safe.

For cyclists riding on the Parkway:

- **Follow the 15 mph speed limit.** The trail is designed to accommodate many types of users, so riders should slow down and be prepared for changing conditions and other trail users.
- **Pass on the left.** Give a verbal warning, such as "On your left," before passing another cyclist or trail user.
- **Ride single file.** Leave space between riders and allow others to pass safely.
- **Stay alert.** Keep your eyes on the trail and watch for pedestrians, other cyclists, animals and vehicles crossing the trail.
- **Pull completely off the trail when stopping.** Stopping in the middle of the trail can create a hazard for others.
- **Stay on permitted trails.** Outside of the designated off-paved cycling areas, bicycles are not permitted on non-paved trails on the Parkway.
- **Wear a helmet.** California law requires riders under 18 to wear a properly fitted helmet when riding on public roads, bikeways and public bicycle paths and trails. Helmets are recommended for riders of all ages.
- **Use lights when riding after dark.** Riders should make sure their bicycles are properly equipped and visible to others.

The Parkway's **15 mph speed limit applies to all riders**, regardless of how quickly their bike is capable of traveling. For example, a Class 1 or Class 2 e-bike may be capable of reaching 20 mph, but riders must not exceed the Parkway's 15 mph trail speed limit – the same goes for traditional bicycles.

Class 3 e-bikes and other motorized vehicles, including e-motorcycles, are prohibited in all Sacramento County Regional Parks trails and park facilities.

For more information about multi-use trail rules and regulations, visit Sacramento County Regional Parks' [Multi-use Trail Rules and Regulations](#). For tips on safely riding bicycles on roads, bike lanes and sidewalks, visit Sacramento County's [Active Transportation webpage](#).

Searching Online: Bill Pay Impersonators



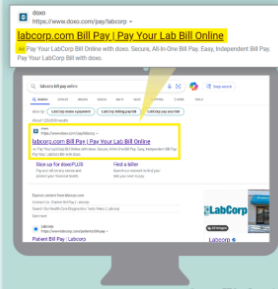
1

You need to pay a bill, so you search online for the company's payment site.



2

In this example from *FTC v. Doxo, Inc.*, the top result looked like it belonged to a well-known lab company. But it's a paid ad that will take you to another company's site.



Source: *FTC v. Doxo, Inc.*



When you click on the link and go to the company's site, you don't realize it doesn't have a relationship with the lab company. And when you go to pay your bill, the company may add additional fees you didn't expect.



What To Do

- ▶ Scroll past the paid search results to help make sure you have the right website or contact info.
- ▶ Type the company's website address (if you know it) directly into your browser to find the right payment site.

Spot a bad business practice?

- ▶ Tell the FTC: [ReportFraud.ftc.gov](https://www.ftc.gov/report-fraud)

Bill pay impersonators

From the Federal Trade Commission

Planning to pay a bill online? Before you start searching for a company's payment site, know that dishonest companies sometimes use paid search ads to trick you into paying them instead of the company or agency you're looking for. Here's how it happens.

You need to pay a bill, so you search online using a search engine such as Google Search or Bing for the company's payment site. However, when you do, you may be taken to a fake payment site that is only designed to steal your money.

So how can you make sure you're going to the real payment site?

- Scroll past the paid search results to help make sure you have the right website or contact info.
- Type the company's website address (if you know it) directly into your browser to find the right payment site.

Spot a bad business practice? Tell the FTC at [ReportFraud.ftc.gov](https://www.ftc.gov/report-fraud).

How to spot a CAPTCHA scam

The [Federal Trade Commission](https://www.ftc.gov) is getting reports about a new phishing scam that looks a lot like the CAPTCHA requests you might be used to seeing.

Real CAPTCHAs give you image- or text-based tasks to prove you're not a robot — something like typing letters and numbers exactly as they appear, or matching pictures of things like fire hydrants or traffic lights. According to the FTC, here's how the fake CAPTCHA requests happen and how you could wind up installing malware on your own device.

You get an unexpected CAPTCHA request while browsing a website. The screen looks a lot like a regular CAPTCHA, asking you to verify that you're human. But the message asks you to type a series of commands, such as "Windows + R," then "Ctrl + V" and then "Enter." The screen might say "security verification," but you're actually following the steps to paste and run hidden malware on your device. Once it's there, scammers can quickly steal your email account login data, mobile banking credentials or any other information they can get access to.

Real CAPTCHAs won't ask you to run commands on your device. If you notice something downloading to your device after responding to a CAPTCHA, act quickly as follows to remove the malware and protect yourself:

- Disconnect from the internet. This stops scammers from accessing your online shopping or banking accounts.
- Run a security scan to remove the malware. Keep your software and apps up to date to catch viruses.
- Change your [passwords](#) and [enable two-factor authentication](#) (using a different device) in case the malware already gave a hacker access to your accounts.

If you spot a CAPTCHA or pop-up that you think is trying to spread malware, report it to the FTC at [ReportFraud.ftc.gov](https://www.ftc.gov/whistle-blow).

Member Q&A

Q: I may be interested in switching from an annual membership to the new monthly membership. How will the monthly membership work and how do I go about making the switch.

A: If you wish to switch from annual to monthly membership, just contact us at wilhaggindeldayona@gmail.com and let us know. Please do it before Nov. 1, so you won't be billed for the annual 2027 dues. When we get your request, we will set everything up for you and your monthly membership will begin on Jan. 1, 2027.

The way a monthly membership works if you already have a credit card on file is our system will automatically charge your card \$31 on the first day of each month. If you don't have a card on file, we will send you an email to add one. When everything is set up, your monthly membership will be continuous and you won't need to remember to renew every fall.

HOW TO CALL FOR HELP

IN AN EMERGENCY

If you have an immediate emergency - if your life or property is in immediate danger, if you feel threatened by someone on or near your property, if you have just become the victim of a crime or if you are witnessing a crime in progress:

- CALL 911 from a land line.
- Or, if calling from a cell phone within Sacramento County, call (916) 874-5111.

TO REPORT A CRIME

There are two ways to report a crime to the Sacramento County Sheriff's Department:

1. Call the Sheriff's Department NON-EMERGENCY LINE at (916) 874-5115. To bypass the recorded messaging when you call, dial 0 after the line is answered.
2. File a report online through the Sheriff's Department website. Click on this link to begin the process: https://www.sacsheriff.com/pages/crime_report.php

SUSPICIOUS ACTIVITY (Not an emergency)

If you see someone engaged in suspicious activity but it is not an emergency, call 916-874-5115 (Sheriff's Department non-emergency line).

GENERAL CONCERNS, REPORTS OR QUESTIONS

If you have an issue that can be addressed later, you may contact our neighborhood patrol officers about it. The best way is via [EMAIL at wilhaggin4@sacsheriff.com](mailto:wilhaggin4@sacsheriff.com).

Wilhaggin Del Dayo Neighborhood Association | 761 Cortland Drive | Sacramento, CA 95864 US

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