



Monthly Newsletter

November 2024

Dues invoices go out Friday

Just a reminder: Invoices for your 2025 WDDNA dues will be emailed to you beginning on Friday, Nov. 1.

Those of you who have signed up to automatically pay by credit card will not receive an invoice. Your card will simply be charged and you will receive a "thank you" email after the credit card charge has cleared.

As always, those who pay their dues by Dec. 31 (including everyone on auto pay) will receive our \$25 early-bird discount and will be charged just \$325.

If you do not see our invoice in your email inbox on Nov. 1 or shortly thereafter, we suggest that you check your spam folder.

If you have any problems or questions, you may contact us at wilhaggindeldayona@gmail.com.

Thank you for your generous support of our association and our neighborhood patrols by off-duty Sheriff's Department deputies. Your membership is helping to keep our neighborhood one of the safest in Sacramento County.

Be on the lookout for mail thief

In recent weeks, homeowners in our neighborhood and in Arden Park have reported having mail stolen from their mailboxes. One homeowner on Gordon Lane near Jesuit High School was able to capture video of the suspect. (see images) He noted that the man in the video looked into his mailbox and broke into his neighbor's mailbox.

The man was described as an adult male, wearing a dark long-sleeve top with light-colored knee-length shorts and white tennis shoes. He also wore dark glasses, a two-tone hat with a logo on the front and had a black backpack. He was riding a black electric scooter. After looking into mailboxes on Gordon Lane, he headed toward Fair Oaks Boulevard.



One WDDNA member has already provided some information that may assist in finding the mail thief. If you have information that also may

be of assistance, you may report it to our patrol deputies. To do so, login to your WDDNA account, click on the "Contact Patrol Officer" link, click the "Contact Patrol Officer" blue button, fill out the form that comes up and submit it. The next available deputy will respond.

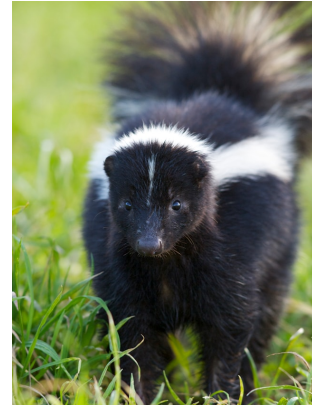
Most importantly, if you see this man (or any stranger) looking into mailboxes, you should immediately call 911 and report it. Mail theft is both a federal crime and a state felony punishable by prison time.

Skunks may carry rabies

A Sacramento Zoo visitor was bitten by a rabid skunk on Oct. 15. The skunk was behaving aggressively and tested positive for rabies.

Rabies is a severe infection of the nervous system caused by a virus that is most often transmitted through the bite from an infected animal. Preventative treatment is available for humans after exposure but must be started promptly. Once clinical signs of rabies are seen, the disease is almost always fatal.

If you are bitten by an animal believed to have rabies, contact Sacramento County at 311 or (916) 875-4311.



In California, rabies is identified in about 200 animals every year, most often in wildlife like bats and skunks. For more information, see California Department of Public Health's website. <https://www.cdph.ca.gov/Programs/CID/DCDC/Pages/Rabies.aspx>

Skunks are frequently seen in our neighborhood. Residents should take these steps to minimize exposure to rabies:

- Avoid contact with wild animals; call Animal Control if you see sick or injured wildlife.
- Report unusual behavior of wildlife or domestic animals (e.g., stumbling, seizures, aggressiveness) to Animal Control.
- Immediately wash all animal bites with soap and water and immediately seek medical attention.

Don't miss annual meeting Dec. 3

This year's annual WDDNA neighborhood meeting is scheduled for Tuesday, Dec. 3.

The program promises to be especially interesting. It will feature Sheriff's Department Chief Deputy Dan Donelli. He will explain how the department conducts its investigations and will describe how it uses an array of drones to support deputies on the ground. He will even bring along one of the department's small drones and give a demonstration.

The meeting will be held in the welcome center at Jesuit High School at 7 p.m. on Tuesday, Dec. 3. There will be a Q&A session, a drawing for a solar security camera and refreshments will be available.



You need not be a member to attend. Feel free to bring along non-member neighbors to give them a chance to see the advantages of membership in WDDNA.

County town hall events

Our District 3 Supervisor Rich Desmond has scheduled two town hall meetings for Monday, Nov. 4. The morning meeting will be from 8:30 to 9:30 a.m. at Gibbons Park, 4701 Gibbons Drive in Carmichael. The evening meeting will be from 5:30 to 6:30 p.m. at the Fair Oaks Water District building, 10326 Fair Oaks Blvd., Fair Oaks.

According to Desmond, the meetings are an opportunity to ask questions and discuss topics that concern you in an open forum. On hand will be members of Desmond's executive staff and representatives of the Sheriff's Department and the California Highway Patrol.

Who to contact when you need help?

When should you call 911? When is it better to call the non-emergency number? And how do you contact one of our WDDNA deputies?

These are questions we are asked frequently. Here are the guidelines:

IN AN EMERGENCY

If your life or property is in immediate danger, if you believe you are witnessing a crime in progress, or if you have just been attacked or just walked into your home to discover a burglary and are not sure if your home is safe, **CALL 911 immediately**. If one of our deputies is on duty, he can be there in minutes. In addition, a regular patrol will be dispatched.



IF YOU HAVE BEEN THE VICTIM OF A CRIME RECENTLY

If you discover that someone has broken into your car or stolen something from your yard or garage at some time in the recent past, it is ALWAYS important to report it. Investigators can use the information to identify criminal activity patterns or tie your theft into similar crimes they are investigating. To report a crime, you may go online at https://www.sacsheriff.com/pages/crime_report.php

You also can contact a WDDNA deputy, who can meet with you and take your report.

SUSPICIOUS ACTIVITY

If you see someone engaged in suspicious activity but you do NOT think a crime is in progress, you may call the Sheriff's Department's non-emergency number at 916-874-5115. When you do, you can bypass the recordings by dialing 0 (zero). But even if you reach someone, be aware that you sometimes will be put on hold if the dispatcher is busy.

GENERAL CONCERNS, REPORTS OR QUESTIONS

If you have an issue that can be addressed later, you may contact our WDDNA patrol deputies about it.

For instance, if you find a lost item, want to know how to deal with some nuisance problem or just need information, you may ask a WDDNA patrol deputy for help.

HOW TO CONTACT A WDDNA DEPUTY

If you wish to contact one of our WDDNA deputies for any reason, here is the procedure:

- Go to the WDDNA website at <https://wilhagginna.com/>.
- Login to your account.

- Click on the “Contact Patrol Officer” link to the left of your member information.
- When the link window comes up, click the “Contact Patrol Officer” blue button. A form will appear.
- Fill out the information form with your question or concern.
- Submit the form.

The next available WDDNA deputy will respond. (If we have a deputy on duty at the time, he or she will respond as soon as possible. If there is no deputy on duty when you submit the form, the email will be read by the deputy on the next shift.)

'Run the Parkway' moves to Folsom

The annual Run the Parkway event sponsored by the Sacramento Running Association and the American River Parkway Foundation has been moved. This year, the Nov. 10 event course will run around Lake Natoma in Folsom instead of along our stretch of the parkway.

For details, go to <https://runsra.org/run-the-parkway/> .

New emergency medical response plan

[**Sacramento County Emergency Medical Services Agency \(SCEMSA\)**](#) has announced a program to improve emergency medical care.

“Our goal is to get the patient to the right place for their medical needs the first time,” said Sacramento County EMS Agency Medical Director, Dr. Gregory Kann.

Starting Jan. 1, the Triage to Alternate Destination (TAD) program will direct patients in need of behavioral health services, sobering services and mental health support to specialized facilities rather than to conventional emergency departments. Kann said the goal is to ensure that patients receive timely and appropriate care tailored to their specific needs.

A training program scheduled to begin in mid-November will help prepare local EMS providers to implement the TAD program. Participating agencies include Folsom City Fire Department, Sacramento City Fire Department, Cosumnes CSD Fire Department, Alpha One Ambulance Medical Services, Medic Ambulance Service and potentially Sacramento Metro Fire Department.

Three alternate care locations will serve as destinations for redirected patients, including Sacramento County Behavioral Health Treatment Center on Stockton Boulevard for behavioral health, Sierra Vista Hospital for mental health services, and Wellspace on Marconi Avenue for sobering center and addiction services.

What to do if your phone is lost or stolen

From Associated Press

Phones hold so much of our digital lives – emails, social media and bank accounts, credit card numbers, photos, chat messages and more – that if they ever get stolen or go missing, it can cause major disruption beyond just the loss of a device.

Here are steps you can take before and after your phone goes missing:

Basic protections

Lock down as much as you can. At a minimum, require a password or biometric scan to unlock the device. You can also add similar requirements to important individual apps — such as your banking account and WhatsApp — to protect your finance or chats from thieves.

Also, activate the “find my device” feature, which is available for both Apple and Android devices. Samsung also offers its own service called SmartThings Find.

You may have precious photos saved on your phone. It’s a good idea to back them up, along with contacts, calendar items and other files. Google and Apple offer cloud-based backup services, although the free versions have limited storage space. You can also back up your files to an external hard drive, memory card or a laptop.

Some experts advise turning off message previews, which prevents thieves trying to break into your accounts from seeing reset or login codes when the phone is locked. To do this on an iPhone, for example, go to the Notifications section of your settings menu and tap Show Previews. You can also scroll down the app list to turn previews off for individual apps but leave them on for less risky ones like news or weather.

Turn on newer features

Recent Apple and Android updates include a number of new functions designed to make thefts less attractive.

iPhone users can turn on [Stolen Device Protection](#), which makes it a lot harder for phone thieves to access key functions and settings. Many thieves will want to wipe the data off and reset so they can resell it, but with this feature on, they’ll need a face or fingerprint scan to do so. Apple also recently updated its “[activation lock](#)” feature to make it harder for thieves to sell parts from stolen phones.

Some android phones, meanwhile, can now use artificial intelligence to detect motion indicating someone snatched it out of your hand and is racing away on foot or a bike, and then lock the screen immediately. And there’s a feature called Private Spaces that lets you hide sensitive files on your phone.

Jot down your device number

Take note of your phone’s serial number, also known as an IMEI number. It can link you to the phone if it does eventually get recovered. Call it up by typing (asterisk)#06# on your phone’s keypad. If you’ve already lost your phone you can also find it in other places, such as the box it came in.

If it’s stolen

If your phone is stolen, notify the Sheriff’s Department. Call your insurance company if you have a policy that covers the device. Inform your phone company so they can freeze your number and issue a replacement SIM card. Notify your bank so they can watch out for suspicious transactions.

Tracking your device

Try to locate your phone with the find my device feature. For iPhones, go to [iCloud.com/find](https://www.icloud.com/find) from a web browser while Android users should head to <https://www.google.com/android/find/about>. Samsung also has its own [service](#) for Galaxy phones.

These services will show your phone’s current or last known location on a map, which is also handy if you’ve just lost track of it somewhere in the house. Apple says that, even if a phone can’t connect to the internet or has been turned off, it can use Bluetooth to ping any nearby Apple devices using the same network behind its AirTags tracking devices. Google says that newer Pixel phones can be located “for several hours” after they’ve been turned off using similar technology.

You can get the phone to play a sound, even if it's on silent. You can also put the phone in [lost mode](#), which locks it and displays a message and contact details on the screen for anyone who finds it. Lost mode on iOS also suspends any Apple Pay cards and passes.

If the device shows up in an unfamiliar location on the map and you suspect it has been stolen, experts say it's better to notify police rather than trying to get it back yourself.

Cybersecurity company Norton says, "Confronting a thief yourself is not recommended."

Final steps

If you can't find your phone, there are some final steps to take.

Log yourself out of all your accounts that might be accessible on the phone and then remove it from your list of trusted devices that you use to get multifactor authentication codes — but make sure you can get those codes somewhere else, such as email.

Then, as a last resort, you can erase the phone remotely so that there's no chance of any data falling into the wrong hands. However, take note: Apple says that if the iPhone is offline, the remote erase will only happen the next time it comes back online. If you find the phone before it gets erased, you can cancel the request.

Google warns that SD memory cards plugged into Android phones might not be remotely erased. And after the phone has been wiped, it won't show up with find my device.

Member Q&A

Q: I am concerned that Parking Enforcement deputies seem to be unfairly ticketing my neighbor's car. Why are they doing that?

A: While we understand your concern, the fact is that Sheriff's Parking Enforcement officers do not patrol neighborhoods looking for violations. They simply respond to complaints that are made by residents. If your neighbor's vehicle was ticketed, it is because someone reported that it was parked in one place on the street for a long time.

By law, vehicles cannot be parked on a public street in the county for more than 72 hours. Before a ticket is given, Parking Enforcement first posts a warning on the vehicle explaining that a ticket will be issued unless the vehicle is moved within 72 hours. If the vehicle remains in that spot past the limit, the vehicle is then ticketed.

HOW TO CALL FOR HELP

IN AN EMERGENCY

If you have an immediate emergency - if your life or property is in immediate danger, if you feel threatened by someone on or near your property, if you have just become the victim of a crime or if you are witnessing a crime in progress:

- CALL 911 from a land line.
- Or, if calling from a cell phone within Sacramento County, call (916) 874-5111.

TO REPORT A CRIME

There are two ways to report a crime to the Sacramento County Sheriff's Department:

1. Call the Sheriff's Department NON-EMERGENCY LINE at (916) 874-5115. To bypass the recorded messaging when you call, dial 0 after the line is answered.
2. File a report online through the Sheriff's Department website. Click on this link to begin the process: https://www.sacsheriff.com/pages/crime_report.php

SUSPICIOUS ACTIVITY (Not an emergency)

If you see someone engaged in suspicious activity but it is not an emergency, call 916-874-5115 (Sheriff's Department non-emergency line).

GENERAL CONCERNS, REPORTS OR QUESTIONS

If you have an issue that can be addressed later, you may contact our neighborhood patrol officers about it. The best way is via [EMAIL at wilhaggin4@sacsheriff.com](mailto:wilhaggin4@sacsheriff.com).

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