



Monthly Newsletter

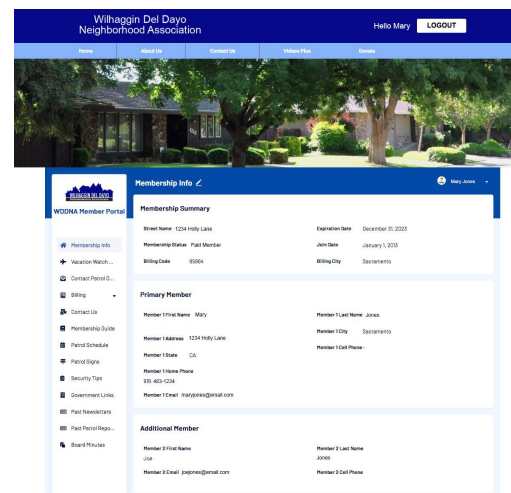
June 2023

WDDNA's new system is live HAVE YOU REGISTERED?

On Saturday, May 13, WDDNA launched a database software upgrade.

This upgrade was necessary to solve some failures our old system experienced last fall. In addition, it added a new member portal designed to simplify your access to our online services and make it easier for you to check on your membership and dues payment status.

When the system went live Saturday morning, May 13, it generated an email inviting all of our more than 1,000 household members to register their passwords with the new system and log in to their new member portals. So far, hundreds of you have done so successfully.



The password registration process is necessary because it was not possible for technicians to transfer existing member passwords from the old system to the new. So, if you don't provide the new system with your password, it won't recognize you and you won't be able to access online tools to schedule a vacation watch or contact a patrol deputy.

If you have not yet registered your password, we encourage you to look back into your email folder for the May 13 invitation email. If you can't find it, no problem. Just send us an email at wilhaggindelayona@gmail.com and ask us to send it again. When we do, it will go to whichever email address belongs to the person in your household listed as the primary resident (usually the person whose name went first on the membership form when you joined WDDNA).

The registration process

Password registration only takes a couple of minutes. When you get the email, you will notice that it has a CLICK HERE button at the bottom. When you click on CLICK HERE, it will take you to a window where you can register your password with the new system so it

will recognize you in the future. You can use your current password or you can create a new password, whichever you prefer. Enter it twice in the two boxes, then hit the SUBMIT button and it will take you to a login window. This will be the same window you will use every time you login to the website in the future.

The login process

To login, enter the email address associated with your account (that would be the primary member email) and the password you just registered.

After you have completed your registration, you will receive an automated email saying a password has been lost or changed. That automated wording is used because the new system did not have your password to start with. So, as far as all those electrons knew, your password had been changed. Don't worry about what the email says. The fact that you got it means you did everything right.

If you have any problems, just contact us at wilhaggindelayona@gmail.com and we will assist you.

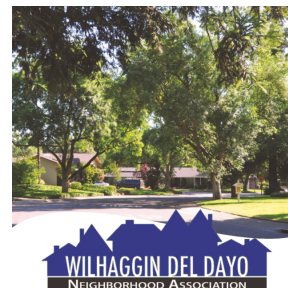
Thank you for your patience during this transition. And thank you for your support of our association!

Membership guide revisions

WDDNA's recent system upgrade also required some updates to our membership guide, particularly the sections explaining how to log in, schedule a vacation watch and contact deputies.

The two pages most heavily impacted by our system changes are pages 4 and 5. We have produced a PDF of those two pages that you may print out, fold and insert into your booklet. [CLICK HERE](#) to download that PDF file.

We also have placed a fully revised version of the guide on our website. Just log in on the website and go to the menu column to the left of the Membership Info section, click on "Membership Guide" and click on the guide image to open or download the PDF file.



Membership Guide

www.WilhagginNA.com

County offering free compost

Compost is now available seasonally to [Sacramento County](#) residents for free!

The compost is made from the green waste and food scraps collected from residential customers by Sacramento County Waste Management and Recycling.

The free compost is available 24/7 in the county parking lot at 3843 Branch Center Road. Branch Center Road runs parallel



to Bradshaw Road. The parking lot is near the intersection of Branch Center Road and Preservation Way. [CLICK HERE](#) for a map.



Compost will be delivered to that parking lot daily Monday through Friday between 10 a.m. and 2 p.m., based on demand. The following rules apply:

- Residents will need to bring their own shovel and containers.
- Only manual loading is permitted. No mechanical loading is allowed.
- No staff is available to assist in loading.
- Compost will be available on a first-come, first-served basis.

Depending on demand, county officials say they plan to have compost available from spring until early fall. The compost pile will be restocked as necessary. If there is enough demand, the goal is to expand the pilot program to more locations.

Source of the compost

The availability of this compost is the result of Senate Bill 1383, the California legislation that requires organic material to be diverted from landfill disposal.

The county's organic waste was processed into compost by permitted industrial composting facilities. According to the county website, the compost had to meet the California standard. Each pile had to reach and maintain a temperature of at least 131 degrees Fahrenheit for three days. In addition, the U.S. Composting Council requires compost to be tested by an independent certified laboratory before it can be provided to consumers.

West Nile virus detected

The [Sacramento-Yolo Mosquito and Vector Control District](#) has confirmed that the first dead birds of the season have tested positive for West Nile virus.



The two Scrub Jays were collected near Florin Road in south Sacramento.

"Finding the first positive bird is always significant because it provides an early warning sign for the disease," said Gary Goodman, District Manager. "It confirms that the virus is present, shows us where we may find positive mosquito samples and where human cases may develop later in the season" added Goodman.

The district notes that a record amount of rain this year could indicate a busy mosquito and West Nile virus season ahead.

The district encourages the public to report dead birds by calling the California Department of Public Health hotline at 877-968-2473. Some species of birds such as crows, jays and magpies are very susceptible to the virus.

Visit www.FIGHTtheBITE.net to subscribe to receive email notifications for upcoming mosquito treatments by zip code. To report mosquito problems, call 1-800-429-1022 or fill out a service request online at www.FIGHTtheBITE.net.

Legalities of saving a hot dog

Many of us know that it is against California law to leave an animal locked in a parked car if it is likely to suffer from the heat. And we often hear cases of Good Samaritans breaking car windows to save animals they see in such distress.

California law usually protects such bystanders, but only if certain conditions are met.



According to [Andy Chen](#), a California lawyer and blogger, the relevant laws in the [California Penal Code](#) relating to “bystander rescue” are in [Section 597.7\(b\)\(1\)](#).

Under that section, Chen says a Good Samaritan who wants to save a suffering animal must adhere to six steps to avoid any criminal liability. According to him, those steps are as follows:

- Ascertain whether there is a quick and easy way to remove the animal (e.g. check to see if the vehicle is locked or not)
- Assess the situation and come to the good faith conclusion that forcible entry (e.g. breaking the window) is necessary to prevent an imminent harm
- Contact the police or fire department. Most of the time, this just means calling 911.
- Once you’ve extracted the animal, stay with the animal close to the vehicle until help arrives.
- Use only the minimal force needed to rescue the animal.
- Turn the animal over to the authorities when they arrive.

The Penal Code only refers to criminal liability, not civil liability. For that, Chen points to [Section 43.100 of the California Civil Code](#), which states:

“(a) There shall not be any civil liability on the part of, and no cause of action shall accrue against, a person for property damage or trespass to a motor vehicle, if the damage was caused while the person was rescuing an animal in accordance with subdivision (b) of [Section 597.7 of the Penal Code](#).”

So, according to Chen, if you come upon a pet in distress in a locked car and make every effort to follow the required six steps, you can expect to be protected from both criminal and civil penalties.

Spring home safety checklist

After this year’s unusual winter weather, many of us are suddenly motivated to do some spring cleaning and fix-up.

Following are some maintenance and safety tasks to consider, according to home safety experts:

- Get your air conditioning system checked and serviced.
- Vacuum your refrigerator cooling coils to improve efficiency.
- Clear debris from dryer vents.

- Make sure bathroom vent fans are drawing properly to reduce the chance of mold in the bathroom during warmer months.
- Test smoke and carbon monoxide detectors and change batteries as needed.
- Check window screens and replace as needed.
- Test locks, handles and doorknobs for proper operation.
- Inspect and flush your water heater.
- Clean your water softener.
- Confirm that your emergency fire extinguishers are charged. If the needle on the pressure gauge is in the green, you're all set. Otherwise, get it recharged.
- Replace burned-out exterior light bulbs to ensure safety and home security.
- Have pool pumps, filters and heaters inspected for proper operation. Double check pool safety fencing and gates.
- Check the condition of patio furniture and umbrellas.
- Review the list of devices connected to your Wi-Fi to make sure someone else isn't piggy-backing and sucking up your precious bandwidth. Check the list of devices that are connected to it by logging into the router's online dashboard. Delete any devices you don't recognize.
- Reset the Wi-Fi password.

Stop subscriptions you never ordered

The [Federal Trade Commission](#) (FTC) reports that it is hearing from folks who are being charged for subscriptions they don't want and never ordered. When contacted, some magazines say that people must speak to a different company. People also report getting error messages when they try to cancel online.



To stop such a subscription, the FTC suggests the following:

You never have to pay for something you didn't order. If you get it in the mail, you never have to return it. If, somehow, they got your billing info, that unauthorized debiting is a crime.

Contact the company that runs the subscription you want to cancel. If the company has instructions on how to cancel, follow those. Keep a copy of your cancellation request, along with notes about any conversations you had and how and when you canceled.

Watch your bank or credit card statements. Check for charges on your debit or credit card after you canceled the subscription. If a company won't stop charging your account after you've tried to cancel a subscription, file a dispute (also called a "chargeback") with your credit or debit card.

- Online: Log onto your credit or debit card online account and go through the dispute process.
- By phone: Call the phone number on the back of your card and tell the company why you're filing a dispute.

Follow up with a letter to your credit or debit card company. Follow up in writing by sending a letter to the address listed for billing disputes or errors. [CLICK HERE](#) for a sample letter. <https://consumer.ftc.gov/articles/sample-letter-disputing-credit-debit-card-charges#sample>

If you've been charged for a subscription you didn't agree to, report it to the FTC at <https://reportfraud.ftc.gov/#/> or the California Attorney General at <https://oag.ca.gov/contact/consumer-complaint-against-business-or-company>.

Member Q&A

Q: My cat has disappeared. Does the association have a way to share information about her with the neighborhood in case they have seen her?

A: You may want to check with the Bradshaw Animal Shelter. Their website has a list of found cats and dogs that have been turned in by people in the community. [CLICK HERE](#) to visit the shelter's found pet website landing page.

WDDNA is narrowly focus on hiring off-duty deputies and providing security information to its members. Our small board of directors stays very busy managing those responsibilities. Unfortunately, we don't have additional volunteer resources available to manage social media posts or maintain a lost-and-found page on our website.

We hope you are able to find your pet.

HOW TO CALL FOR HELP

IN AN EMERGENCY

If you have an immediate emergency - if your life or property is in immediate danger, if you feel threatened by someone on or near your property, if you have just become the victim of a crime or if you are witnessing a crime in progress:

- CALL 911 from a land line.
- Or, if calling from a cell phone within Sacramento County, call (916) 874-5111.

TO REPORT A CRIME

There are two ways to report a crime to the Sacramento County Sheriff's Department:

1. Call the Sheriff's Department NON-EMERGENCY LINE at (916) 874-5115. To bypass the recorded messaging when you call, dial 0 after the line is answered.
2. File a report online through the Sheriff's Department website. Click on this link to begin the process: https://www.sacsheriff.com/pages/crime_report.php

SUSPICIOUS ACTIVITY (Not an emergency)

If you see someone engaged in suspicious activity but it is not an emergency, call 916-874-5115 (Sheriff's Department non-emergency line).

GENERAL CONCERNS, REPORTS OR QUESTIONS

If you have an issue that can be addressed later, you may contact our neighborhood patrol officers about it. The best way is via [EMAIL at wilhaggin4@sacsheriff.com](mailto:wilhaggin4@sacsheriff.com).

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